

October 2017 - Comments

How likely are you to recommend our service to friends and family if they needed similar care or treatment'

Statement circled

Extremely likely	Doctors are always very responsive and listen and thorough too receptionists always happy and helpful.
Extremely likely	The doctor who I see is very patient caring and professional. He was the doctor to diagnose my chronic illness and since then has been nothing but helpful. Thank you.
Extremely likely	Friendly professional. Was good with my son of 10 months.
Extremely likely	Always helpful.
Extremely likely	Best practice I have ever attended.
Extremely likely	Always most helpful. Polite. If needed always find an appointment for you. Normally not much of a wait for appointments. Also nurses exceptional.
Extremely likely	Very accommodating. Polite, helpful.
Extremely likely	The doctors are always helpful and so is the lady on reception.
Extremely likely	Dr Parkinson was great and I will be asking to see her again. I phoned in on the day for the appointment and was allocated a 10am slot.
Extremely likely	I have always secured an appointment when needed. All issues have been resolved. No nonsense advice and help. Systems and processes that work.
Extremely likely	During the short while I have been you I have had the most pleasant and fulfilling service.
Extremely likely	Easy appointment system and on-line repeat prescriptions.
Extremely likely	This practice is always friendly, efficient and caring.
Extremely likely	Very helpful, very friendly.
Extremely likely	Good listener.
Extremely likely	Everybody is very good!!
Extremely likely	Excellent service. Very thorough and helpful. Didn't feel rushed. Offered advice.
Extremely likely	Very happy with all the care I've had with all the doctors. Everyone at Jenner House that I've got to know over the many years.
Extremely likely	Have had no problem with this surgery.
Extremely likely	From reception staff to doctors all professional, helpful and above all they listen.
Extremely likely	Appointment made same day.
Extremely likely	The GP was very helpful and listened to everything from past history.
Extremely likely	Friendly helpful staff.
Extremely likely	Put my mind at rest about one symptom and sending for tests about another.
Extremely likely	Dr Anthony was very thorough.
Extremely likely	No complaint at all.
Extremely likely	Always friendly and professional quality.
Extremely likely	Always receive good advice; never feel rushed, good service. If one thing could be improved would love to be able to get an appointment on a Saturday - or evening appointment.
Extremely likely	Overall an excellent service.
Extremely likely	Dr Alagacone was really helpful and friendly.
Extremely likely	We always get the treatment we need.
Extremely likely	Dr Anthony 100%.
Extremely likely	Wonderful service.
Extremely likely	Really helpful whenever I see him.
Extremely likely	Friendly reception staff. Quite quick when booking appointments. Friendly doctors.
Extremely likely	Getting treated a lot better at Jenner House
Extremely likely	Explains things clearly and answers any queries and concerns.
Likely	Efficiently run practice/clinic e.g. doctors, nurses and receptionists.
Neither likely or Unlikely	Very difficult to get appointment but no other alternative. Rang 111 on Sunday, their advice to see someone - who? A&E four hour wait
Unlikely	A severely limited blood test service has to be booked within a time slot which may be as

short as 10 minutes (11.00am to 11.10am) before the day of a specified time for a blood test. Compliance with direction of Anticoagulant Monitoring Service is uncertain and so is any corrective repeat request. Certainly is only achieved by ignoring its existence and going to PAH. It's pretended existence is a danger.