

February 2017 - Comments

How likely are you to recommend our service to friends and family if they needed similar care or treatment'

Statement circled

Extremely likely	I have always been well treated at this surgery
Extremely likely	Always helpful never bad.
Extremely likely	Dr Aneja was excellent in my treatment. He was extremely thorough, attentive and followed up at every result.
Extremely likely	I suffer from mental health issues and am very unsociable at the best of times, but all the doctors and reception staff have made me feel welcome and comfortable at all times.
Extremely likely	Every time I call they are helpful, polite and always go out of their way to help. Dr Smalley is by far the best doctor I've ever seen so helpful and makes me feel she is there to help.
Extremely likely	I am very happy with Jenner House have been coming there for 40 years, wouldn't like to go anywhere else.
Extremely likely	Very helpful for what I thought was an impossible problem.
Extremely likely	I have been using this surgery for decades, and have always been satisfied. When I have had a problem they have dealt with it.
Extremely likely	Great service very helpful and polite.
Extremely likely	Always explains the treatment so I understand.
Extremely likely	They have a really friendly service and help my partner here.
Extremely likely	Always helpful, appointments online.
Extremely likely	Very good doctors, never waiting too long.
Extremely likely	Quick and clear diagnosis.
Extremely likely	Never a problem getting an appointment and always satisfied with the outcome.
Extremely likely	I have always had very satisfactory treatment and service from this practice. Got great service today and got both problems spoken about and hopefully sorted. Very friendly.
Extremely likely	Very helpful and friendly staff and doctors.
Extremely likely	Very good - helpful doctor.
Extremely likely	Dr Phen was very helpful and listened well.
Extremely likely	Always friendly and professional service.
Extremely likely	Very concerning doctor.
Extremely likely	I would like my daughter and her family to attend this surgery as her's is rubbish.
Extremely likely	Very patient and thorough
Extremely likely	Very friendly service. Have always been able to see a GP when needed.
Extremely likely	Professional reception staff. Efficient service. Caring doctors.
Extremely likely	Always courteous and helpful.
Extremely likely	Doctors know what they are doing.
Extremely likely	There is a good service from receptionist to doctors.
Extremely likely	Helpful and reassuring.
Extremely likely	By and large the service is very good. However, there are occasions where a 14 day wait for an appointment occurs. I would like to have an email option for repeat prescriptions and appointments.
Likely	Friendly, straightforward and quick.
Likely	I feel that the GP did not take my concerns seriously and rushed me through my appointment. I do not come to the GP's often but feel like more care and concern needs to be taken with patients. I was made to feel as though my concerns were trivial. Not impressed.
Unlikely	